

# International Employee Counselling / Trauma Support Team

**Pay-as-You-Go Counselling & Critical Incident Support –  
as and when required**

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## How Can a Counselling Service Help Your Employees?

Counselling is now commonly used in organisations to support employees following a traumatic incident and help lower absenteeism levels. In order for this service to be effective, it must address personal, as well as workplace issues. Organisations who have implemented employee counselling services have reaped the benefits of higher motivation and morale, better stress management and a reduced likelihood of legal claims for negligence.



## Pay-as-You-Go Employee Counselling Service

Our counsellors are members of, or accredited to, the British Association for Counselling and Psychotherapy. Alternatively, they may be registered to practice with the British Psychological Society or have training and experience consistent with the registration or accreditation of these or similar professional bodies and abide by their Code of Ethics, Standards and Practice.



## Carole Spiers Group

### Training, Employee Counselling and Consultancy at the Service of Top Corporations

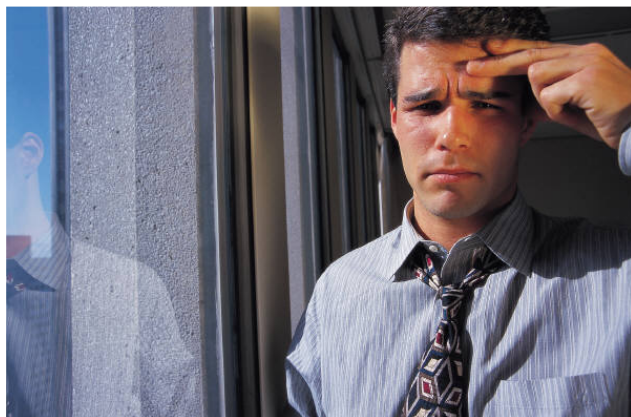
Established in 1987, the Carole Spiers Group (**CSG**) has established a valuable niche in the field of stress management and employee counselling, working with equal success in the contrasting cultures of the UK and Dubai, bringing proven benefits to a long roll call of prestige clients such as Abbey, Abu Dhabi Marine Operating Company, AXA, Debenhams, Dubai Cables, House of Fraser, IBM, Panasonic, Sainsbury's, Walt Disney and many more.

CSG is regularly called upon for professional comment by the media.



# International Post-Trauma Support and Management

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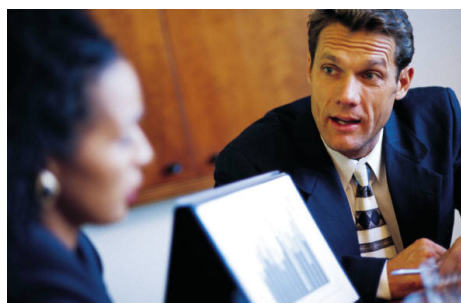


Whether it's a security alert, armed robbery, violent assault on staff, terrorist attack or natural disaster, your reactions will be under public view.

We pride ourselves on the rapid response of our 'Critical Incident' support team. Following any crisis, trauma or disaster, our UK based and international trauma team is available, to offer you Psychological First-Aid support.

## CSG Trauma Support Service Offers:

- Professionally trained personnel
- Rapid response within 24-hours in UK
- Post-trauma counselling support in the short and long term, as necessary



We will assess the type of emergency support required both during and post incident and will assist the client's own emergency response team, where appropriate.



**Psychological First-Aid support is beneficial for victims, survivors, eyewitnesses and the bereaved in case of:**

- Accidents
- Shootings
- Armed raids
- Assaults
- Civil disturbance
- Domestic violence
- Acts of terrorism
- Suicide

## Procedure

CSG works together with, and alongside, an organisation's Occupational Health department and maintains strict confidentiality, at all times. Alternatively, a designated individual from the organisation will be required to act as 'gatekeeper' for the service.

## Your Next Step

Contact us to find out how we can you manage your crisis or traumatic event.

**Our International Trauma Support Team are Available to Support Your Organisation Now!**

